

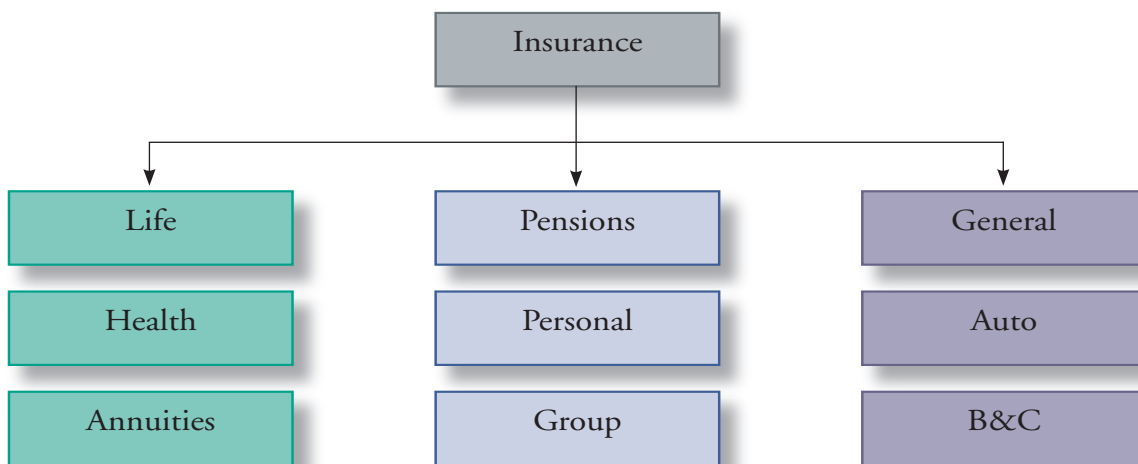
Insurance Testing Services

About Elite Testing Consultants

Elite Testing Consultants (ETC) is a private limited company originally founded in 2001. ETC provides a full range of analysis and testing solutions, for public and private organisations across the whole of the financial sector. ETC has a history of providing testing consulting services with an excellent customer track record in the UK market.

ETC specialises in providing solution oriented testing services using high quality consultants with technical and business knowledge in the Insurance sector.

ETC Specialisation in Insurance Sector



Business Scenario

The increased trend of mergers and acquisitions in the Insurance sector has not only increased the competition, but has brought the need to unify systems built on diverse platforms to the forefront. Insurers are expected to handle large volumes of business while providing quick and accurate services to various business cycles such as underwriting, policy distribution and administration, billing, claims processing etc. Ineffectiveness in any area may cause major setbacks to the business.

The Insurance industry needs a partner who can validate requirements and eliminate inconsistencies across multiple systems and products by testing applications and drastically reducing post implementation issues.

Salient Features

Focused testing practice in the following areas:

- Policy administration
- Underwriting
- Billing
- Claim processing
- Compliance
- Reporting

The full testing solution provided includes:

- Test management
- Test strategy and planning
- Test specification and documentation
- Test execution and results recording
- Defect and incident logging
- Test automation
- Quality assurance

The types of testing that ETC can provide:

- System testing
- Integration testing and security testing
- User acceptance testing and usability testing
- Performance testing
- Regression testing and automation

Key Differentiators:

- Development of a reusable test framework
- Test automation and performance design
- Specialist technical & business skills
- Skills transfer to in-house staff
- Professional help on a temporary basis
- Impartial and objective view
- Reduction in the risk of excess development and support costs
- Partnered with market leaders (e.g. Mercury, Oracle)

We also have expertise in:

- Retail Banking
- Investment Banking

Case Study: A Leading Insurance Company in the UK**Requirement:**

End-to-end testing of a new business intelligence system and set up of a regression test bed.

Challenge:

- Non availability of documentation
- Customer business users unavailable during critical times
- Data migration and warehousing in chaos
- No clear testing strategy defined

Solution:

- Development of test strategy, test plan
- Validation of core functionalities

- Test environment setup and management
- Automated testing solution for data warehousing developed
- Application migration and end-to-end testing
- Traceability and automated regression pack development
- Performance and scalability solutions

Benefits:

- Improved release cycles through implementation of best practices – hence better control and visibility
- Quicker and more productive test iterations
- Reduction of post deployment defects through thorough testing
- On demand resource management
- Effective test management through improved visibility and effective reporting